



འབྲུག་བཅའ་ཁོན་བརྒྱུད་འབྲེལ་དང་བཅའ་བཟུང་དབང་འཛིན།
དཔལ་ལྷན་འབྲུག་གཞུང་།

BHUTAN INFOCOMM AND MEDIA AUTHORITY
ROYAL GOVERNMENT OF BHUTAN



BICMA/MCD-CaTV/2020/ 2522

29/04/2020

DIRECTIVE

As per section 3.1.4 of the *Rules and Regulations for Operation of Cable Television Service*, the licensee may levy the one-time installation charges to the subscribers as approved by the Authority. However, the licensee shall not levy the installation fee if a new customer occupies the same place without having to reconstruct the connection.

The Authority has noted that some of the licensees have failed to adhere to the above mentioned clause. Therefore, the Authority is cautioning licensees to strictly comply with the provisions of the *Rules and Regulations for Operation of Cable Television Service*.

Should any licensee fail to comply with this directive, the Authority shall be obliged to impose penalties as per the *Rules and Regulations for Operation of Cable Television Service and Information, Communications and Media Act of Bhutan 2018*.


(Jigme Wangdi)
DIRECTOR

To:

1. All the cable operators for necessary compliance
2. General Secretary, Association of Bhutanese Cable Operators, Thimphu for kind information