

**Report on Fixed Internet Services Subscriber  
Data with Subscribed Bandwidth  
Focused on  
Subscription < and > 5Mbps**



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BHUTAN INFOCOMM AND MEDIA AUTHORITY**

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## A. Background

The Authority has collected the currently updated data information from the Telecom Companies and Internet Service Providers on Fixed Internet Services Subscriber Data with Subscribed Bandwidth Focused on Subscription. This initiative was carried out as part of the Authority's ongoing efforts to maintain accurate and up-to-date statistics on fixed broadband internet usage in Bhutan.

The primary objective of the data collection is to assess the number of fixed internet subscriptions below and above 5 Mbps and to support discussions and studies related to the revision of the national broadband definition. Through the analysis of subscriber statistics and associated bandwidth data, the Authority aims to gain a better understanding of current broadband usage patterns, service levels, and market trends in the country.

## B. Fixed internet subscribers Data along with their subscribed bandwidth

All the Telecom Companies and Internet Service Providers have submitted the fixed internet subscribers data to the Authority.

The following are the data submitted by each Telecom Companies and Internet Service Providers for fixed internet subscriber data along with their subscribed bandwidth.

### 1. Bhutan Telecom Limited

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Bumthang	29	190	BTL has a total of 7989 subscribers, out of which 1967 have subscribed to bandwidth plans below 5
2	Chhukha	157	807	
3	Dagana	6	24	
4	Gasa	1	33	
5	Haa	14	115	
6	Lhuentse	7	42	
7	Mongar	24	111	
8	Paro	125	401	
9	Pema Gatshel	5	78	

10.	Punakha	29	87	Mbps, while 6020 subscribers have opted for plans above 5 Mbps.
11	Samdrup Jongkhar	76	197	
12	Samtse	95	346	
13	Sarpang	43	191	
14	Thimphu	810	3610	
15	Trashigang	28	245	
16	Trashiyangtse	19	86	
17	Trongsa	10	65	
18	Tsirang	6	58	
19	Wangdue	66	225	
20	Zhemgang	13	118	
21	Other	1	12	
<b>Total Subscriber</b>		<b>1967 (below 5 Mbps)</b>	<b>6020 (Above 5 Mbps)</b>	

## 2. Tashi Infocomm and Private Limited

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Bumthang	78	1169	TIPL has a total of 36648 subscribers,
2	Chhukha	84	2298	
3	Dagana	4	966	
4	Gasa	0	26	
5	Haa	9	652	

6	Lhuentse	27	939	out of which 1692 have subscribed to bandwidth plans below 5 Mbps, while 34956 subscribers have opted for plans above 5 Mbps.
7	Mongar	74	2580	
8	Paro	98	1956	
9	Pema Gatshel	33	1950	
10.	Punakha	46	1358	
11	Samdrup Jongkhar	125	2112	
12	Samtse	49	1059	
13	Sarpang	70	2184	
14	Thimphu	649	8558	
15	Trashigang	86	2541	
16	Trashiyangtse	22	825	
17	Trongsa	35	772	
18	Tsirang	90	1058	
19	Wangdue	96	1055	
20	Zhemgang	17	902	
<b>Total Subscriber</b>		<b>1692</b>	<b>34956</b>	

### 3. Gelephu Digital Network

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	

1	Sarpang	480	1672	Gelephu Digital Network IPS has a total of 2152, out of which 480 have subscribed to bandwidth plans below 5 Mbps, while 1672 subscribers have opted for plans above 5 Mbps.
<b>Total Subscriber</b>		<b>480 (Below 5 Mbps)</b>	<b>1672 (Above 5 Mbps)</b>	

#### 4. Super Net

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Chhukha	47	353	Super Net IPS has a total of 1631 subscribers, out of which 379 have subscribed to bandwidth plans below 5 Mbps, while 1252 subscribers have opted for plans above 5 Mbps.
2	Paro	9	72	
3	Thimphu	323	827	
<b>Total subscribers</b>		<b>379 (Below 5 Mbps)</b>	<b>1252 (Above 5 Mbps)</b>	

#### 5. Shoyang Network

Sl. No.	Dzongkhags	Total number of Customer	

		<b>Total Leased Line Connection below 4 Mbps</b>	<b>Total Lease line connection equal to 5 Mbps and above</b>	<b>Remarks</b>
1	Thimphu	38	316	Shoyang Network ISP has a total of 354 subscribers, out of which 38 have subscribed to bandwidth plans below 5 Mbps, while 316 subscribers have opted for plans above 5 Mbps.
<b>Total Subscriber</b>		<b>38 (Below 5 Mbps)</b>	<b>316 (Above 5 Mbps)</b>	

#### 6. SKD Internet Services, Samtse

<b>Sl. No.</b>	<b>Dzongkhags</b>	<b>Total number of Customer</b>		<b>Remarks</b>
		<b>Total Leased Line Connection below 4 Mbps</b>	<b>Total Lease line connection equal to 5 Mbps and above</b>	
1	Samtse	3	116	SKD Internet Services ISP has a total of 119 subscribers, out of which 3 have subscribed to bandwidth plans below 5 Mbps, while 116 subscribers have opted for plans above 5 Mbps.
<b>Total Subscriber</b>		<b>3 (Below 5 Mbps)</b>	<b>116 (Above 5 Mbps)</b>	

### 7. TelNet InfoComm Limited

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Thimphu	0	450	TeINet InfoComm Limited IPS has a total of 450 subscribers and all the subscribers have subscribed above 5 Mbps.
<b>Total Subscriber</b>		<b>0 (Below 5 Mbps)</b>	<b>450 (Above 5 Mbps)</b>	

### 8. Sigma Internet & Cable Services

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Paro	18	1933	Sigma Internet and Cable Services IPS has a total of 1951 subscribers, out of which 18 have subscribed to bandwidth plans below 5 Mbps, while 1933 subscribers have opted for plans above 5 Mbps.
<b>Total Subscriber</b>		<b>18 (Below 5 Mbps)</b>	<b>1933 (Above 5 Mbps)</b>	

### 9. Norling ISP

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Thimphu	771	206	Norling ISP has a total of 977 subscribers, out of which 771 have subscribed to bandwidth plans below 5 Mbps, while 206 subscribers have opted for plans above 5 Mbps.
<b>Total Subscriber</b>		<b>771 (Below 5 Mbps)</b>	<b>206 (Above 5 Mbps)</b>	

### 10. TaraNet Internet Services

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Tsirang	100	45	TaraNet Internet Services ISP has a total of 145 subscribers, out of which 100 have subscribed to bandwidth plans below 5 Mbps, while 45 subscribers have opted for plans above 5 Mbps.
<b>Total Subscriber</b>		<b>100 (Below 5 Mbps)</b>	<b>45 (Above 5 Mbps)</b>	

### 11. Bitcom

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Thimphu	0	105	Bitcom IPS has a total of 105 subscribers and all the subscribers have subscribed the bandwidth above 5 Mbps.
<b>Total Subscribers</b>		<b>0 (Below 5 Mbps)</b>	<b>105 (Below 5 Mbps)</b>	

### 12. Druk Com Pvt Ltd

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Thimphu	350	150	Druk Com Pvt Ltd ISP has a total of 859 subscribers, out of which 650 have subscribed to bandwidth plans below 5 Mbps, while 209 subscribers have opted for plans above 5 Mbps.
2	Paro	200	50	
5	Mongar	10	4	
6	Punakha	100	50	
<b>Total Subscribers</b>		<b>650 (Below 5 Mbps)</b>	<b>209 (Above 5 Mbps)</b>	

### 13. TD Meto

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Pemagatshel	4	398	TD Meto has a total of 402 subscribers, out of which 4 have subscribed to bandwidth plans below 5 Mbps, while 398 subscribers have opted for plans above 5 Mbps and 4 subscriber below 5 Mbps
<b>Total Subscribers</b>		<b>4 ( Below 5 Mbps)</b>	<b>398 (Above 4 Mbps)</b>	

### 14. K.T Internet Services, Sarpang

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Sarpang	114	6	K.T Internet Services has a total of 120 subscribers, out of which 114 have subscribed to bandwidth plans below 5 Mbps, while 6 subscribers have opted for plans above 5 Mbps
<b>Total Subscribers</b>		<b>114 (Below 5 Mbps)</b>	<b>6 (Above 5 Mbps)</b>	

### 15. Kiaan Computers and Networking Services

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Samtse	6	292	Kiaan Computers and Networking Services has a total of 298 subscribers, out of which 6 have subscribed to bandwidth plans below 5 Mbps, while 292 subscribers have opted for plans above 5 Mbps
<b>Total Subscriber</b>		<b>6 ( Below 5 Mbps)</b>	<b>292 (Above 5 Mbps)</b>	

### 16. NANO Leased Line Internet Services

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	18 Dzongkhag	600	200	NANO has a total of 800 subscribers, out of which 600 have subscribed to bandwidth plans below 5 Mbps, while 200 subscribers have opted for plans above 5 Mbps
<b>Total Subscriber</b>		<b>600 (Below 5 Mbps)</b>	<b>200 (Above 5 Mbps)</b>	

### 17. Nilo Fibernet

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Thimphu	350	50	Nilo Fibernet has a total of 430 subscribers, out of which 360 have subscribed to bandwidth plans below 5 Mbps, while 70 subscribers have opted for plans above 5 Mbps
2	Paro	10	20	
<b>Total Subscribers</b>		<b>360 (Below 5 Mbps)</b>	<b>70 (Above 5 Mbps)</b>	

### 18. M/s DataNet Wifi

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Chhukah	83	1621	DatanNet IPS has a total of 1654 subscribers and all the subscribers have subscribed the bandwidth above 5 Mbps.
2	Bumthang	7	33	
<b>Total Subscribers</b>		<b>90 (Below 5 Mbps)</b>	<b>1654 ( Above 5 Mbps)</b>	

### 19. Net Connect, Thimphu

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Thimphu	0	67	Net Connect has a total of 67 subscribers and all the subscribers have subscribed to bandwidth plans below 5 Mbps.
<b>Total Subscriber</b>		<b>0 (Below 5 Mbps)</b>	<b>67 (Above 5 Mbps)</b>	

### 20. StarNet

Sl. No.	Dzongkhags	Total number of Customer		Remarks
		Total Leased Line Connection below 4 Mbps	Total Lease line connection equal to 5 Mbps and above	
1	Thimphu	3	200	StarNet has a total of 203 subscribers, out of which 3 have subscribed to bandwidth plans below 5 Mbps, while 200 subscribers have opted for plans above 5 Mbps.
<b>Total Subscriber</b>		<b>3 (Below 5 Mbps)</b>	<b>200 (Above 5 Mbps)</b>	

### C. Overall Statistics

According to the current data collected, a total of 57,905 subscribers across the country are currently utilizing services provided by Internet Service Providers (ISPs). The 7,714 subscribers (approximately 13.3%), are on internet plans with bandwidth below 5 Mbps and 50,191 subscribers (around 86.7%) have subscribed the bandwidth above 5 Mbps. This information is being gathered as part of the Authority's ongoing initiative to collect accurate, and up to date statistics of fixed internet subscribers in relation to the broadband definition revision discussion and study as shown in the table below.

Sl. No	Total Number of Subscriber		Total Number of Subscriber in Percentage (%)	
	Below 5 Mbps	Above 5 Mbps	Below 5 Mbps	Above 5 Mbps
1	7,714	50,191	13.3%	86.7%
Total Subscriber	57,905			

And the comparative analysis of the current data collected from Internet Service Providers on fixed internet subscribers and their subscribed bandwidth across the country for the period from 2025 to 2026. The comparison was conducted in percentage terms to assess the growth and the subscriptions of bandwidth below or above 5 Mbps and the following table shows that currently the maximum subscriber has upgraded the subscription of bandwidth equal to 5 Mbps and more, and still 13.3% of the subscriber has subscribed the bandwidth below 5 Mbps.

Sl. No	Year	Total Number of Subscriber in Percentage (%)	
		Below 5 Mbps	Above 5 Mbps
1	August 2025	73.4 %	26.6 %
2	May 2026	13.3%	86.7%